

GENERAL PROVISIONS

- It is necessary to comply with the guidelines on museum signage.
- It is forbidden to touch the artefacts.
- It is forbidden to introduce food and drink.
- Smoking is forbidden in the entire building (the interdiction is also extended to electronic cigarettes).
- In the entire building, it is forbidden to bring animals with the exception of guide dogs and other animals used for therapeutic purposes providing a medical certification.
- The use of mobile phones is prohibited to all visitors in the exhibition rooms.
- Please remove the ringtone of the mobile phone.
- It is forbidden to run and to sit on the floor.
- The cloakroom service is available at -1 floor.
- It is forbidden to bring backpacks of any size into the museum rooms, as well as luggages and bags larger than the size indicated here: 30x40x15 cm.
- In the entire building, it is forbidden to carry out any promotional or paid activity.
- The audio-guide service is temporarily suspended in compliance with anti-Covid regulations.
- It is possible to take photographs for private use. No flash.
- To take professional photos and videos, it is necessary to request in advance the authorization of the Museum Management Office.

TICKETING

- The ticket can only be purchased online and is valid for one entry only. The staff can ask to exhibit it along the entire museum route.
- Last admission 60 minutes before closing time of the Museum.
- For reduced, free, card tickets, you must show at the cash desk a document proving the legitimacy of the category. Otherwise, the ticket purchased online will not allow access.
- Free admission is reserved for visitors with disabilities + accompanying person. Certification is required to certify a disability of more than 74% (Asl certification with omissis).

GROUPS AND GUIDED TOURS

- Groups from 7 to 25 people must book the entrance at the following numbers/email address: tel. 011/4406903, fax 011/5069814 or info@museitorino.it.
- The group can be formed by a maximum of 20 people.
- For groups of guided tours the use of the group-tours adopted by the Museo Egizio is mandatory. Other radio systems are forbidden.
- The guided tour is estimated to take about two hours: any other necessities must be declared at the time of booking.
- At the time of booking the advance payment will be required, followed by the automatic sending of the tickets.
- For school groups, accompanying teachers are considered responsible for the visiting groups. They are responsible for the equipment (radio guide) taken into custody.
- Guidance and didactic assistance services are provided by the specialized Egyptological staff of the Museum or, after registration, by the teacher in charge of the visiting class.
- Those who are qualified to exercise the activity of tourist guide may, upon registration, lead tourists or visitors to the Museum. It is strictly forbidden to conduct guided tours without having registered, regardless of the number of members in the group.
- Guides and teachers must register at the Ticketing Office 1 to collect the appropriate ACCREDITATION/BADGE. The badge for the guide is not transferable to third parties and must be visible throughout the visit.